

King County EPRAP FAQ

- **What is King County's Eviction Prevention Rental Assistance Program?**
 - King County's Eviction Prevention and Rent Assistance Program is one of the ways King County is helping residents who are behind in rent due to the impacts of COVID-19. The program provides payments for back rent and future rent obligations to those who qualify.
- **Is sign-up currently open?**
 - Yes, households in King County who have fallen behind in rent a result of the COVID-19 pandemic can now apply for assistance.
- **How can someone sign-up?**
 - The first step is to pre-register on the [EPRAP Tenant Portal](#). Applicants will be asked a series of questions to determine eligibility.
- **How long does it take to get help after sign-up?**
 - King County has contracted with many local Community Based Organizations to assist tenants in the application process.
 - Each week, King County will randomly select registered tenants to participate in the program. The number of tenants selected will vary based on capacity of the Community Based Organizations.
 - Weekly selections will continue until all EPRAP funds are disbursed.
- **How can I check my status?**
 - Once you register as either a tenant or a landlord, you can sign back into the Portal at any time to check your status.
- **How are EPRAP payments made?**
 - Payments for rent assistance are made directly to landlords.
 - Once payment is made on behalf of a tenant's rent, that tenant is protected from eviction for six months after the end of the EPRAP payment period (the last day of the month for which rent is paid).
- **I'm behind on rent, how do I know if my landlord already signed me up?**
 - Ask you Landlord to see if they have already enrolled you.
 - 314 landlords representing 1,300 properties signed an agreement that they will not evict an EPRAP-enrolled tenant for non-payment of rent through December.
- **What are the advantages for landlords to participate?**
 - Landlords can receive up to nine months of back rent owed plus three months advance rent for a total of up to 12 months **for every eligible tenant.**

- **How does someone know if they or a family member qualifies for the program?**
 - An “eligible household” is defined as a renter household in King County whose:
 - Household income is at or below 50% of area median income for either 2020 or 2021.
 - Have financial hardship due to the COVID-19 outbreak.
 - Are at risk of experiencing homelessness or currently experiencing housing instability

- **What is the current area median income for King County?**

	Median family income	50% Income limits* (\$) by number of persons in family							
		1	2	3	4	5	6	7	8
2020	\$113,300	\$41,800	\$47,800	\$53,750	\$59,700	\$64,500	\$69,300	\$74,050	\$78,850
2021	\$115,700	\$40,500	\$46,300	\$52,100	\$57,850	\$62,500	\$67,150	\$71,750	\$76,400

- **Is proof of U.S. citizenship a requirement for EPRAP?**
 - No, US Citizenship is not a requirement under EPRAP assistance. King County will not ask for information about immigration status.
- **How is King County helping households that don’t speak English?**
 - Tenants can apply online in English and Spanish at <https://rent-help.kingcounty.gov>. or call [206-477-1331](tel:206-477-1331) for help, including in-language.
 - press 2 for Spanish or call 425-891-0346
 - press 3 for Dari or call 253-237-6701
 - press 4 for Somali and Amharic or call 206-721-5542
 - For all other languages, including Vietnamese, press 5, then state your language to the operator and they will connect you to a translator.
 - For more information please look below.
 - Community-based organizations are also available to provide spoken translations, technology access and application assistance. For more information about organizations participating with EPRAP please visit the [How EPRAP Works page](#).
- **Can I sign up more than once? If I still haven’t found a job can I sign up again for assistance later in the year?**
 - Tenants who receive EPRAP assistance are only eligible for help once.
 - Tenants who are deemed to be ineligible for assistance can re-apply at a later date if their life circumstances change and they become eligible.
- **What if my landlord says no?**
 - The landlord must sign an agreement to participate in the program. If the landlord is not willing to participate, a tenant cannot be helped through EPRAP.

- Please see below for information on how to contact the Housing Justice Project ([Link](#)).

- **What if my landlord isn't paid before the Governor lifts the eviction moratorium? I owe a lot of back rent!**
 - Please see the [Eviction Prevention Fact Sheet](#) for tenants. It is available in several languages.

- **What is the Hub & Spoke model?**
 - This model will allow eligible tenants to sign-up directly through the community organizations they're already connected to. For more information, please visit the [How EPRAP Works page](#).

- **How did you select the Hub agencies? What communities do they serve?**
 - The application process for CBOs to apply to participate in the Hub & Spoke model opened in April 2021 and closed in June 2021. King County prioritized agencies serving diverse populations of historically underserved and hard-to-reach communities. The agencies agreed to conduct outreach to their communities and sign-up eligible persons.

- **How many community-based agencies are participating in the program?**
 - Over 60! For a full list visit the [How EPRAP Works page](#).